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Text **TPCOVID to 888777** for updates from TPCG.

Terrebonne Parish Consolidated Government Coronavirus Daily Update for May 16, 2020
(all new information is marked with an asterisk* and bolded)

***Number of Coronavirus Cases in Terrebonne Parish: 567 (Increase of 10 from May 15, 2020)**

***Deaths Confirmed by the Terrebonne Coroner's Office: 43 (No increase from May 15, 2020)**

Number of deaths reported on this report does not match the Louisiana Department of Health coronavirus website due to the latency of data input by the Louisiana Department of Health.

***Opening Up Terrebonne Parish – Phase I Guidelines for Individuals and Businesses**

Effective today, Governor John Bel Edwards' formally declared Louisiana into Phase One of its Roadmap to a Resilient Louisiana by lifting the Stay at Home order and allowing more businesses to open with strict social distancing, enhanced sanitation and required masks for employees helping the public. Through an order signed on May 14, 2020, the Governor specified that Louisianans should still stay at home as much as possible to avoid unnecessary exposure to COVID-19. Those individuals who are at a higher risk of severe illness from COVID-19 should still stay home unless they are traveling outside of the home for an essential activity, like obtaining food, medicine or medical care.

In an effort to protect your employees and your customers, the Terrebonne Parish President Gordon Dove is requiring all businesses to follow Governor of Louisiana, John Bel Edwards, proclamation dated May 14, 2020 (Proclamation Number 58 JBE 2020) guidelines published for your particular business by the State of Louisiana, State Fire Marshal's Office which can be found at the following webpage: <https://opensafely.la.gov>, then clicking on "Download Phase One Documents". A copy of Governor Edwards' new order, 58 JBE 2020, is located at the following website: <https://gov.louisiana.gov/assets/Proclamations/2020/58-JBE-2020.pdf>. All business owners should familiarize themselves with all the requirements in the Governor's order and the guidelines produced by the La. State Fire Marshal's office.

"I am requesting that residents, employees and employers use a "common sense" approach to wearing face masks and cloth face covering," said Parish President Dove. "I encourage everyone to wear a mask when out in public, to protect yourself, your family, your coworkers and your neighbors. When you wear a mask, you protect others, and when other wear a mask, they protect you."

Parish President Dove prepared a document entitled "Opening Up Terrebonne Parish – Phase I Guidelines for Individuals and Business" that describes which businesses are prohibited from opening in Phase I, guidelines for individuals and general business requirements for

businesses that can open under Phase I. A copy of the Parish document is located at www.tohsep.com/news/covid19.

New types of businesses that may open beginning today, with 25 percent occupancy limits, sanitation guidelines and spacing for physical distancing include:

- Restaurants, cafes and coffee shops
- Shopping malls
- Gyms and fitness centers
- Barber and beauty shops, and nail salons
- Movie theaters
- Racetracks (not open to spectators)
- Museums, zoos, aquariums (no tactile exhibits)
- Bars and breweries with Louisiana Department of Health food permits

Casinos and video poker establishments may open on May 18, at 25 percent occupancy and with 50 percent of their gaming positions, spaced out to allow for social distancing and with enhanced sanitation. Gaming facilities must have a plan approved by the Gaming Control Board prior to reopening.

The following businesses remain closed: massage establishments and spas, tattoo parlors, carnivals, amusement parks, water parks, trampoline parks, arcades, fairs, bars and breweries without LDH food permits, pool halls, bowling alleys, contact sports, children's play centers, playgrounds, theme parks, adult entertainment venues, and other similar businesses such as bounce houses and water slides.

Other activities allowed with strict guidelines that may be found at <https://opensafely.la.gov> include the following:

- Outdoor Sports
- Libraries
- Places of Worship

***Coronavirus Self-Testing Drive Thru Sites Offered in Terrebonne Parish**

Coronavirus Self-Testing Drive Thru sites will be offered on the following dates and times in Terrebonne Parish until test kit allotments are all consumed.

- Tuesday, May 19 – Dulac Community Center – 8AM – Noon
- Wednesday, May 20 – Houma Airbase Park – 8AM – Noon
- Thursday, May 21 – Houma-Terrebonne Civic Center – Noon – 7PM
- Friday, May 22 – Montegut Middle School – 8AM – Noon

- Tuesday, May 26 – St. Eloi Catholic Church (Bayou Dularge) – 8AM-Noon
- Wednesday, May 27 – Devon Keller Recreation Center (Gibson) – 8AM -Noon

Thursday, May 28 – Houma Airbase Park – Noon- 7PM

Friday, May 29 – Caldwell Middle School (Schriever) – 8AM-Noon

Testing will be cancelled and not rescheduled for the particular site listed when severe weather is expected.

The sites are open to all persons 18 years and older with a valid Louisiana Driver's License or Louisiana ID. Individuals will be required to perform a nasal swab on themselves. You must remain in your vehicle, no appointment, physician referral or insurance is required. No additional test for symptoms is required and if you have symptoms or had symptoms the last few days but no longer have symptoms, you are still eligible for testing. No pets allowed at the testing site.

For more information, please call 985-873-6357.

***City Court of Houma**

Per the Louisiana Supreme Court's order dated May 15, 2020 and the Governor's Proclamation Number 59 JBE 2020 dated May 14, 2020, all hearings in person for Juvenile and Criminal matters will resume on Monday, May 18, 2020. There will be a limited number of individuals allowed in the courthouse at one time and all persons entering the courthouse must wear a mask and abide by the social distancing guidelines.

The Civil Department continues to be open for filing. However, per the Louisiana Supreme Court, evictions and Civil hearings will not be able to be processed until at least Monday, June 8, 2020. Individuals should call the Civil Department at 873-6337 for further instructions. Individuals scheduled for Adult Arraignments on April 1st, 15th or May 6th should appear for their court hearing on Wednesday, May 20, 2020 at 9:00 a.m.

In person payments for traffic tickets, fines, etc. will resume Monday, May 18, 2020. People are still encouraged to go to www.houmatix.com to see if they can pay their traffic ticket online. Payments can also be made over the phone with a credit/debit card by calling the Misdemeanor/Traffic Department at 868-4361.

Phone payments for juvenile matters can be made to the Juvenile Department at 873-6338. Individuals on a payment plan who have questions can call the Court Compliance Department at 873-6332/6335.

***32nd Judicial District Court System Information**

All 32nd Judicial Courts will be in session Monday, May 18th at 9AM.

If you are scheduled to appear in court next week, please wear a face mask or cloth face covering.

All civil and criminal jury trials are cancelled through Tuesday June 30, 2020. Jurors who have been notified to appear through June 30, 2020 are dismissed.

32nd Judicial District traffic tickets can be paid at the courthouse or online at tpda.org.

Terrebonne Parish Clerk of Court Information

On Friday, May 1, 2020, The Terrebonne Parish Clerk of Court's office began operating at full staff Monday thru Friday from 8:30AM to 12:00PM (Noon). In keeping with the stay at home order, the general public is not allowed inside the courthouse building at this time. However, for any matters to be filed, there will be Clerk of Court personnel stationed at the front door to assist you. You can go to www.terrebonneclerk.org for more information.

Terrebonne Parish Government Information

The Terrebonne Parish Government Tower continues to be closed to the public until further notice. The Government Tower's drive-thru lanes, located on Gabasse Street, are open for public use to drop off documents, applications, and utility payments Monday through Thursday from 8AM to 4:00PM. Government Tower, including the drive-thru lanes will be closed on Fridays, until further notice, to all Parish employees and the public. This will allow for the Government Tower to be disinfected on a weekly basis. The public is requested to utilize the utility drop box, located in the drive-thru area of the Gabasse Street parking lot, to drop off utility payments, documents, and applications on Fridays.

The Terrebonne Parish switchboard is operating with normal business hours, Monday through Thursday. The parish's answering service will receive calls on Fridays during the closure of the Government Tower and direct calls to the appropriate department. After-hours calls and weekend calls will continue to be answered by the parish's answering service.

All Terrebonne Parish Consolidated Government services will continue to be provided during this event.

Trade and building permits can be applied for by using the Gabasse Street parking garage, Lane #4. You can also apply online at tpcg.org/permits/apply.

Customers wishing to pay their utility bills should use the drive thru service, Monday thru Thursday, from 8AM to 4PM. Utility bills may also be paid online at www.mytpcg.org or by telephone by calling 844-331-8341.

All Terrebonne Parish departments and facilities are limiting visitor access. Citizens are advised to use online services at tpcg.org or call the particular department you need to access. Citizens needing to make utility payments or drop off other items and documents are asked to use the drive-thru lanes on Gabasse Street parking lot. Before visiting any Terrebonne Parish Consolidated Government facility, please call to confirm visitation requirements.

The Terrebonne Wildlife Museum and Folklife Museum are closed until further notice.

- All Terrebonne Parish sponsored events have been cancelled that may exceed 10 people.
- All Terrebonne Parish Recreation (TPR) events have been postponed until further notice.

- The Live After 5 event scheduled for Downtown Houma have been postponed until further notice.

Terrebonne Parish Library Information:

As of May 4, 2020, the library began providing curbside service at all branches. The main library, East Houma and North Branches are providing the service from 9 a.m. to 3 p.m., Monday to Thursday. The bayou branches have limited hours, so customers need to call the branch. The reference staff at the main library will answer questions during the same hours and same days; the phone number is 985-876-5861, ext. 201. Only books, DVDs, magazines, and books on tape will be circulated. At this time no other services will be available. The library staff is sanitizing returned items and cleaning the facilities.

Donated items will not be accepted at this time.

The Terrebonne Parish Library offers many e-services to cardholders that can be accessed from home. This includes eBooks, online magazines, Hoopla, streaming services, and various databases such as TumbleBooks, Homework Louisiana, Learning Express, and World Book Online. During this time, patrons are allowed to check out up to 10 eBooks at a time versus the standard 5. For patrons who do not yet have a library card, there is now an online sign-up option that can be found on the home page at mytpl.org. Patrons are encouraged to follow the [Terrebonne Parish Library System Facebook page](#) for updates and may also leave messages to the page for any questions they may have.

Terrebonne Parish Assessor's Office

The Terrebonne Parish Assessor's Office hours are from 8:30AM to 4PM, Monday through Thursday. The office will be closed on Fridays. These hours will be in effect until further notice. The office is still closed to the public at this time.

Registrar of Voters Information

On Monday, April 27, 2020, the Terrebonne Parish Registrar of Voters office hours are from 8AM to 4:30PM, Monday through Thursday. The public will not be allowed into the office, but personnel will be there to answer the telephone and process applications. The public can reach the office by calling 985-873-6533 or via email at terrebonnerov@sos.la.gov. Citizens can register to vote online at sos.la.gov or geauxvote.com.

Terrebonne Council on Aging (TCOA) Information

On Monday, April 20, 2020, the Terrebonne Council on Aging limited their transportation services to dialysis patients and wheelchair bound clients that need a ride to doctor's appointments. This is being implemented to reduce the risk of exposure to their drivers and other clients to COVID-19. This will remain in effect until further notice.

Economically needy and disadvantaged senior residents of Terrebonne Parish (60 and over), who are not currently receiving home-delivered meals, may call the Terrebonne Council on Aging to find out if they qualify to receive a meal. Please call the Council on Aging at 985-868-8411, then

dial 0 for assistance. Because of a large number of calls, seniors may be asked to leave their name and phone number and a Council on Aging staff member will return their call as soon as possible.

The Terrebonne Council on Aging (TCOA) has implemented the following measures:

- All local senior centers and lunch centers have been closed until further notice.
- All home visits by TCOA have been cancelled.
- Senior citizens who receive home delivered meals will continue to receive home delivered meals and all senior citizens who utilized the senior centers and lunch centers for meals and are in need of meals will be added to the home delivery list to receive meals.
- All senior center and lunch center managers will conduct check-up calls to registered senior citizens every other day.
- All information and assistance requests will be conducted via telephone. If a senior citizen needs information or assistance, they should call the Council on Aging office at 985-868-8411.
- All assessments for senior citizens will be conducted by telephone.

Good Earth Transit System (Bus Service)

The Good Earth Transit System (bus service) ceased all regular bus services on Friday, April 3, 2020 until further notice. The Good Earth Transit System will continue to operate the paratransit system in Terrebonne Parish for those individuals who have been issued Paratransit Identification Cards.

Regional Military Museum

The Regional Military Museum in Houma is closed for tours, visitors, and volunteers until further notice.

Terrebonne United Churches Food Bank Information

The Terrebonne United Churches Food Bank is in need of volunteers to help with food distribution. If you are interested in helping, please call Mr. Lawrence Dehart at 985-851-5523.

The Terrebonne Churches United Food Bank in Houma is open and distributing food to those in need. The food bank is open from 8:30AM to noon on Monday and Saturday and from 12:30PM to 4PM on Wednesday. Service to the homeless is provided on Thursdays from 8:30AM to noon. The TCU Food Bank office hours are from 8AM to 3PM, Monday through Friday. For more information or assistance, please call the TCU Food Bank at 985-851-5523 or visit their website at tcufoodbank.org.

The TCU Food Bank is now a drive-by food pick up program. This will be the primary method we will use to distribute food due to the COVID-19 Emergency. Here is how the plan will work:

One hour before our normal distribution times, those in need may line up in their vehicles on Commerce Street entering from Lafayette Street. Vehicles will need to line up on the extreme right side of Commerce Street. We ask that vehicles pull all the way up to the stop sign at

intersection of Church Street and Commerce street. Once the process begins, a screener will approach your vehicle and ask you a few questions through your driver side window. Once the brief screening process is complete you will be asked to pull around to Magnolia Street to a section clearly marked in front of the food bank. Once in that section, you will simply have to unlatch your trunk, and someone will load the food items in your trunk and close it. Then you will safely reenter Magnolia Street and exit on Lafayette Street. You will not exit your car at any time through this process. There will be signs providing directions all along the route.

Mental Health Services

The following mental health clinics and agencies are currently open and serving clients as needed:

- Terrebonne Mental Health – 985-857-3615
- START Community Health Center – 985-333-2020
- Teche Action Clinic – 985-851-1717
- Beacon Behavioral Clinic – 985-346-0436

Anyone needing mental health assistance can call the South Central Louisiana Human Health Services Crisis Assist Link Line (CALL) 24 hours a day to speak to a licensed social worker at 877-500-9997. The Louisiana Department of Health has the “Keep Calm thru COVID” hotline open 24 hours a day and can be reached at 866-310-7977. All calls are confidential.

Terrebonne Economic Development Authority

The Terrebonne Economic Development Authority has activated a centralized call system for business questions related to the coronavirus event. The phone number is 985-633-1887 and can be reached between the hours of 9AM to 4:30PM. Businesses can email questions to bizresponse@tpeda.org.

Houma-Terrebonne Airport Commission

- The airport remains open as published in FAA Form 5010 and per applicable NOTAMS.
- Airport Commission Offices are closed to public visitors, who are being directed to telephone and email means of contact.
- Lessees desiring to pay rent in person can deposit payments and correspondence in an outside drop box at the office.
- An airport manager (rotating) + one office assistant (rotating) will be available at the office Monday through Thursday during normal business hours. Remaining staff will remain available via telephone and email.
- The office will be closed each Friday (weekly) for a thorough disinfecting. All staff is also available during disinfecting for normal business via telephone and email.
- All airfield maintenance (grass, concrete, lighting, electronics, instrument landing systems, AWOS/ATIS, etc.) will continue as normal.
- The control tower has been reduced to one controller in the tower + one team member in the tower office. Assuming no decline in the number of fit-for-duty tower controllers, normal published tower hours of operation can be sustained.

- If controller illness eventually results in absences, reduced tower hours of operation (if necessary) will be published in NOTAMS.

Unless otherwise changed or extended, this posture will be maintained through the end of May 15, 2020.

Small Business Assistance

The U. S. Small Business Administration has declared that all small businesses in Louisiana are eligible for COVID-19 business assistance. To get started immediately, visit [SBA.gov/disaster](https://www.sba.gov/disaster). SBA offers a three-step process for disaster loans at [disasterloan.sba.gov/ela/Documents/Three Step Process SBA Disaster Loans.pdf](https://disasterloan.sba.gov/ela/Documents/Three_Step_Process_SBA_Disaster_Loans.pdf). The Louisiana Economic Development is also offering COVID-19 Business Resources at opportunitylouisiana.com/covid-19-assistance, an online guide to assistance available for impacted businesses. Look for updates to the guide at OpportunityLouisiana.com.

Terrebonne Parish School District Feeding Program

The Terrebonne Parish School District will continue to provide free “Grab and Go” lunches during the “Stay at Home” order, Monday through Friday from 11AM to 1PM. All Pre-K to 12th grade students (public and private school students) and any student with disabilities up to age 22 can receive a meal. Students must be present to be served a meal. No student ID is required.

Meals can be picked up at the closest Terrebonne Parish School District high school located to your home. For schools where it is safe, students may walk up to the school to receive a meal. Students arriving by a vehicle should remain in their vehicle.

- Ellender Memorial High School – Meal distribution will be in the front of the school main entrance.
- H.L. Bourgeois High School – Meal distribution will be in the front parking lot/main entrance.
- South Terrebonne High School – Meal distribution will be in the front of the school.
- Terrebonne High School – Meal distribution will be in the bus circle. Enter on St. Charles Street.

Terrebonne ARC

Terrebonne ARC (TARC) has closed ALL operations, including stores, until further notice.

Louisiana Workforce Commission Information

Residents needing information regarding unemployment compensation should contact the Louisiana Workforce Commission at 985-876-8990, 800-351-4378, 866-783-5567 or visit the local office at 807 Barrow Street (Town Hall Building) in Houma.

Consolidated Waterworks District No. 1 – Terrebonne Parish Information:

The Consolidated Waterworks District No. 1 office lobby at 8814 Main Street will be closed to the general public. Drive-thru windows will be open normal hours, 8AM to 5PM Monday through

Friday, for paying your water bill or conducting other business. You may contact the office at 985-879-2495 or via their website at tpcw.org. Please follow their [Facebook page](#) for up-to-date information.

2020 Census

Getting an accurate census count is essential for the parish. The census determines the allocation of representatives to serve in the legislative bodies of the U.S. House of Representatives, the Louisiana State Legislature, and within voting districts. Census information is also used to distribute more than \$675 billion in federal funds annually to support schools, hospitals, fire departments, road improvements, public works, and other social services.

To take the census, visit www.countdabayou.org and click on “Take the Census” and you will be directed to the U.S. Census 2020 page to complete your census questionnaire that will only take approximately 10 minutes to complete.

For the most updated information regarding COVID-19, residents can do the following:

- Dial 211 and ask a question.
- Text LACOVID to 898-211
- Visit LA211help.org.