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For Release: Immediately

**News
Release**

Entergy Urges Public to Keep their Distance from Utility Workers
Field employees keep the power flowing during this critical time

BATON ROUGE, La. – With so many customers telecommuting and people depending on grocery stores, hospitals and other vital services, it is more important than ever for Entergy to keep the power and gas flowing to the people who are depending on us to provide reliable, affordable energy. To do this safely, Entergy urges the public to stay away from utility employees and contractors working in the field.

Social distancing of six feet is but one reason to keep a safe distance from crews. Work sites can have any number of hidden dangers for the public, and distracting crews can cause accidents to happen.

“Our employees are working hard to ensure the public has essential services,” said Eli Viamontes, vice president of Utility Distribution Operations. “When someone nears working crews, it can create a dangerous situation for our employees and the person who approaches them. It’s imperative that people stay away for their safety and the safety of our employees.”

Customers looking for information on Entergy’s response to the pandemic should visit the [Entergy Newsroom](#). Customers looking for individual account information should visit entergy.com/myaccountonline to check account status or to make a payment. Customers may also call 1-800-ENTERGY.

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Other COVID-19-related Information

- As a reminder, with the support of our regulators we have temporarily suspended customer disconnects due to nonpayment. We encourage customers to make payments on their accounts, and we'll be working directly with customers to make payment arrangements if they are unable to pay in full. Customers requiring assistance should call 1-800-ENTERGY (800-368-3749) or visit [myAccount](#).
- Customers also are reminded to stay away from downed power lines. If you see one, call 1-800-9ENTERGY.

About Entergy Louisiana

Entergy Louisiana, LLC provides electric service to more than 1 million customers and natural gas service to more than 93,000 customers in the greater Baton Rouge area. It has operations in southern, central and northern Louisiana.

About Entergy Corporation

Entergy Corporation (NYSE: ETR) is an integrated energy company engaged primarily in electric power production and retail distribution operations. Entergy owns and operates power plants with approximately 30,000 megawatts of electric generating capacity, including 9,000 megawatts of nuclear power. Entergy delivers electricity to 2.9 million utility customers in Arkansas, Louisiana, Mississippi and Texas. Entergy has annual revenues of \$11 billion and approximately 13,600 employees.

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